

CASE STUDY

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PHARMACEUTICAL SOFTWARE DEVELOPER AVOIDS IT HEADACHE WITH MDS

A UK-based software developer has revealed how a ten-year relationship with data centre specialist MDS Technologies has seen the company tackle ever more challenging IT requirements.

CoAcS, which provides consultancy services and software development for the pharmaceutical industry, turned to MDS more than a decade ago to host its website and several of its customer-facing software services.

As CoAcS expanded, it found MDS' Corsham facility had enough resilience and capacity to cope with all of its clients' increasingly demanding web-based software. "One of our developments, for example, is the online learning database of the Royal Pharmaceutical Society of Great Britain," said CoAcS's IT Director, Keith Brown. "The Continuing Professional Development (CPD) website is a mandatory resource used by some 50,000 UK pharmacists. It is absolutely crucial, therefore, that we can rely on the data centre that hosts our software to do so efficiently and securely. MDS does precisely that."

"As such, MDS is integral to the service we provide to our customers."

The company is also working closely with CoAcS to help it get its servers integrated with the NHS's national 'N3' broadband network which links hospitals, medical centres and GPs in England and Scotland.

"Enabling this connectivity is no easy task," explained Keith.

"While being able to offer our software developments on the NHS's national network will be a significant step forward for our business, actually getting the green light to do so poses real challenges.



“MDS, however, is really going the extra mile to help us fulfil the stringent N3 requirements.”

Concluding, Keith summarised CoAcS’s faultless experience of a decade with MDS: “We’ve never had any issues with MDS and they continue to provide an extremely good service.

“The company’s facilities boast everything our business requires as we continue to grow and we look forward to a successful ongoing relationship.”

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